



# Health Scrutiny Panel

## 15 January 2015

<b>Report title</b>	The Francis update report of The Royal Wolverhampton NHS Trust (RWT)	
<b>Cabinet member with lead responsibility</b>	Councillor Sandra Samuels Health and Well Being	
<b>Wards affected</b>	All	
<b>Accountable director</b>		
<b>Originating service</b>	Royal Wolverhampton NHS Trust (RWT)	
<b>Accountable employee(s)</b>	Lynne Fieldhouse	Deputy Chief Nurse
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<b>Report to be/has been considered by</b>	N/A	

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### Recommendation(s) for action or decision:

The Panel is recommended to comment on the content of the report and provide feedback to the reporting organisation (RWT).

## 1.0 Purpose

- 1.1 This report is a scheduled update of the progress made by The Royal Wolverhampton NHS Trust to implement recommendations that were raised as part of the Francis Review, in relation to Mid Staffordshire NHS Foundation Trust Public Inquiry (the Francis Report). The report also highlights the findings of an internal audit of the Trust's Organisational Response to the Francis Report.

## 2.0 Background

- 2.1 The Francis Report was presented to Parliament in February 2013 and contained three volumes plus an Executive Summary. The Executive Summary included reference to the 290 recommendations with each of them being categorised into a main area and theme, and referencing back to the section within the core report.

## 3.0 Progress, options, discussion, etc.

- 3.1 The Trust's Chief Nurse commissioned an externally led piece of work as part of the approved internal audit periodic plan for 2014/15 to ascertain the Trust's position in respect of the 290 recommendations. Of the 290 recommendations, it was established that 102 are directly applicable to the Trust. A review of 20 recommendations that the Trust deemed inapplicable for implementation from the Francis Inquiry were reviewed within the audit process and found the Trust was correct to omit these recommendations in its response to the Francis Inquiry as these related to organisations other than acute hospitals.

Pertinent recommendations were:

Theme	Total number of Recommendations
Putting Patients First	5
Fundamental standards of behaviour	3
A common culture made real through the organisation	3
Effectiveness of healthcare standards	1
Effectiveness of regulating healthcare systems governance	14
Effective Complaints handling	10
Medical Training and Education	5
Openness, transparency and Candour	10
Nursing	19
Leadership	5
Caring for the Elderly	8
Information	15
Coroners and Inquests	4
Total	102

- 3.2 An action plan was developed for these 102 recommendations which included clear descriptions of the actions to be taken, the responsible person or persons and expected timescales for implementation. This was presented to the Trust Board and the executive team with the action plan being monitored through the Trust's Quality & Safety and Compliance Committees. A further update will be presented within the public section of the February/March 2015 Trust Board.
- 3.3 The following processes were considered to provide assurance in respect of the Trust's response to the Francis Report:
- Identification of the recommendations applicable to the organisation;
  - Monitoring of progress against all applicable recommendations;
  - Signing off/approval of evidence to confirm that recommendations have been implemented.
- 3.4 The audit made 2 recommendations 1 medium and 1 low.

The medium recommendation was that:

The Francis Report Board paper should be updated to show the current position, including details of evidence, actions taken and assurances to date to implement the recommendations applicable to the Trust. This should detail the actions already completed, actions that are outstanding and any actions that are currently in progress, which will provide a complete view of the current position. (see 3.2)

The low recommendation was that:

- Francis Report Recommendation 179 -The Trust should nominate a Non-Executive Director to be responsible for whistleblowing within the Trust and this should be formally documented within the Whistleblowing Policy. **This has been actioned.**
  - Francis Report Recommendation 207 - Until the introduction of the Care Certificate in March 2015, the action should remain open to ensure that it is monitored until completion.
- 3.5 Over 70% of the 102 actions are closed and complete with the remainder being partially complete. There is a validation exercise currently in place with a high level of confidence of completion of this latter group of recommendations.
- 3.5 Whilst it is important to monitor compliance to the specific Francis recommendations the Trust take the view that the standards are part of our core business and are woven into all we do. In the intervening year, professional guidance and regulatory standards have emerged and continue to develop to support national compliance to the original standards which are reported and monitored through the governance framework for the Trust.

**4.0 Financial implications**

4.1 There are no financial implications arising from this report.

**5.0 Legal implications**

5.1 There are no legal implications arising from this report.

**6.0 Equalities implications**

6.1 There are no equalities implications arising from this report.

**7.0 Environmental implications**

7.1 There are no environmental implications arising from this report.